

Dear Customer,

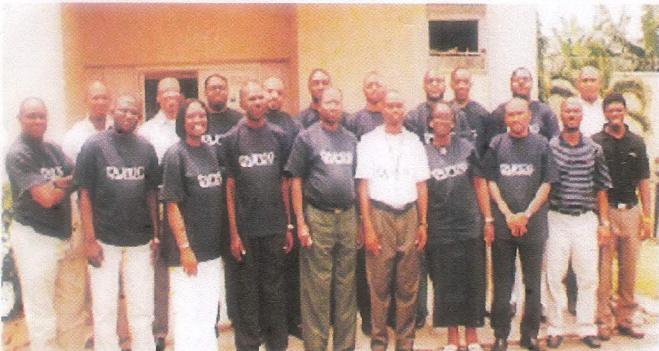
The year 2017 marks the 10<sup>th</sup> anniversary of our Company. We have been able to reach the first decade with your support and confidence in us. With your continued support, we shall attain greater heights and be your PFA of choice.

Thank you for choosing FUG Pensions.

**Usman B. Suleiman**  
MD/CEO



**FUG Pensions Brand Launch 2007**



**1<sup>st</sup> FUG Pensions Management Retreat 2008**



**1<sup>st</sup> Retirees Forum 2013**

**ISO Certification Award 2015**



**Board and Management Retreat 2017**

Dear Customer,

Please complete the Client Familiarity Index (CFI) Form with your current basic information - name, address, date of birth, e-mail address, next of kin. This is to enable us maintain contact with you as well as effectively give you excellent service. You can download the form from our website [www.fugpensions.com](http://www.fugpensions.com) or obtain one from any FUG Pensions office close to you

**FUG Pensions Self Service Platforms**

|   |  |
|---|--|
|   | <p><b>LIVE CHAT</b></p>  |
| <p><b>Check your Account Online</b></p> <ul style="list-style-type: none"> <li>Go to <a href="http://www.fugpensions.com">www.fugpensions.com</a></li> <li>On the homepage</li> <li>Click on client's area</li> <li>Click on Check your Account Balance</li> <li>Enter your Username and Password</li> <li>Click on Login</li> </ul>  | <p><b>Contact Center</b></p> <ul style="list-style-type: none"> <li>08186837545</li> <li>07064974880</li> <li>08059994038</li> <li>08085043135</li> </ul> <p>Direct lines: 019049470-4</p>   |
| <p><b>Interactive Voice Response</b></p> <p>This enables you to check your account balance by listening to our IVR machine.</p> <p>Call 08186837574, 07064974880, 08059994038, 08085043135, and listen to voice prompt.</p> <p>To check your Account balance PRESS 2<br/>Enter the 12 digits of your PIN and end with a pound key e.g. 100768554432#<br/>The machine will then respond with your RSA.</p> | <p><b>Checking Account on Mobile Phones</b></p> <ol style="list-style-type: none"> <li>Go to Google play for Android Phone or Nokia App Store for Nokia Phones and iTunes/App Stores for iPhone.</li> <li>Then search for fug pensions</li> <li>Download the FUG MOBILE APP</li> <li>Go to the menu and utilize any option Of your choice</li> </ol> |

**Social Media Platform**

<https://www.facebook.com/pages/FUGPENSIONS/532322286877441>

<http://www.twitter.com/fugpensions>

[Fugpensions](#)

